

MULTICULTURAL POLICY

Australia is an increasingly multicultural society and as we recognise more cultural and ethnic diversity, it is imperative we lead children in recognising, respecting and accepting similarities and differences in cultures. The cultural beliefs, linguistic and religious diversity represented within our Out of School Hours Care Service (OSHC) and wider community helps to form the foundation of the program being implemented to ensure we are promoting an inclusive environment for all children.

There were never in the world two opinions alike, any more than two hairs or two grains. Their most universal quality is diversity.

Michel De Montaigne, 1533–1592

NATIONAL QUALITY STANDARD (NQS)

QUALITY AREA 1: EDUCATIONAL PROGRAM AND PRACTICE		
1.1.1	Approved learning framework	Curriculum decision-making contributes to each child’s learning and development outcomes in relation to their identity, connection with community, wellbeing, confidence as learners and effectiveness as communicators.
1.1.2	Child-centred	Each child’s current knowledge, strengths, ideas, culture, abilities and interests are the foundation of the program.
1.1.3	Program learning opportunities	All aspects of the program, including routines, are organised in ways that maximise opportunities for each child’s learning.
1.2.2	Responsive teaching and scaffolding	Educators respond to children’s ideas and play and extend children’s learning through open-ended questions, interactions and feedback.
1.2.3	Child directed learning	Each child's agency is promoted, enabling them to make choices and decisions that influence events and their world.
QUALITY AREA 3: PHYSICAL ENVIRONMENT		
3.2	Use	The service environment is inclusive, promotes competence and supports exploration and play based learning.
3.2.1	Inclusive environment	Outdoor and indoor spaces are organised and adapted to support every child's participation and to engage every child in quality experiences in both built and natural environments.
QUALITY AREA 5: RELATIONSHIPS WITH CHILDREN		
5.1	Relationships between educators and children	Respectful and equitable relationships are maintained with each child.
5.1.1	Positive educator to child interactions	Responsive and meaningful interactions build trusting relationships which engage and support each child to feel secure, confident and included.

5.1.2	Dignity and rights of the child	The dignity and rights of every child are maintained.
QUALITY AREA 6: COLLABORATIVE PARTNERSHIP WITH FAMILIES		
6.1	Supportive relationships with families	Respectful relationships with families are developed and maintained and families are supported in their parenting role.
6.1.1	Engagement with the service	Families are supported from enrolment to be involved in the service and contribute to service decisions.
6.1.2	Parents views are respected	The expertise, culture, values and beliefs of families are respected and families share in decision-making about their child's learning and wellbeing
6.1.3	Families are supported	Current information is available to families about the service and relevant community services and resources to support parenting and family wellbeing.
6.2	Collaborative partnerships	Collaborative partnerships enhance children's inclusion, learning and wellbeing.
6.2.2	Access and participation	Effective partnerships support children's access, inclusion and participation in the program.
6.2.3	Community engagement	The service builds relationships and engages with its community

EDUCATION AND CARE SERVICES NATIONAL LAW AND NATIONAL REGULATIONS	
73	Educational program
155	Interactions with children
156	Relationships in groups
157	Access for parents
168	Education and care service must have policies and procedures
170	Policies and procedures to be followed

RELATED POLICIES

Additional Needs Policy Anti-Bias and Inclusion Policy Celebrations Policy Educational Programming Policy English as an Additional Language or Dialect (EAL/D) Policy	Family Communication Policy Interaction with Children, Family and Staff Policy Orientation of Families Policy Physical Environment Policy Respect for Children Policy
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PURPOSE

To develop affirmative attitudes, concepts, and beliefs towards the acceptance of diversity and knowledge of other cultures. Respect for diversity is a key element of quality care. Recognising, understanding and respecting cultural practices and beliefs are essential for the development of identity and self-esteem. Our cultural diversity in Australia is one of our greatest strengths and part of our national identity. Facilitating a sense of identity is a key outcome from My Time, Our Place Framework for School Age Care in Australia (V2.0)

SCOPE

This policy applies to children, families, staff, educators, approved provider, nominated supervisor, students, volunteers and visitors of the OSHC Service.

IMPLEMENTATION

Our OSHC Service values and celebrates multicultural diversity by building respectful partnerships with families and local communities. We promote and embrace cultural and linguistic differences and provide an inclusive and equitable environment for children to develop their sense of belonging and enhance their learning and well-being. We actively create environments where children and families feel safe to express their cultural identity without fear of discrimination, tokenism or marginalisation. Our OSHC Service maintains zero tolerance for racism, discrimination or exclusionary behaviour. All concerns relating to cultural safety will be addressed promptly in accordance with Service policies and procedures.

THE APPROVED PROVIDER/NOMINATED SUPERVISOR WILL ENSURE:

- educators, staff, students, visitors and volunteers have knowledge of and adhere to this policy and associated procedure
- all new employees are provided with a copy of this policy as part of their induction process

- families are aware of this Multicultural Policy and supported to contribute to its implementation
- cultural diversity is embedded in our service philosophy, governance, curriculum decision-making and daily practice
- enrolment and orientation processes gather meaningful information about each family's cultural identity, languages spoken, traditions, aspirations and expectations to inform programming and practice
- equitable access to the OSHC Service is provided to all children and families and a culturally safe environment is maintained where everyone is respected regardless of race, ethnicity, cultural identity, language, religion, gender, family structure or ability
- inclusive teaching practices and intentional programming promote intercultural understanding, challenge bias and reflect the diverse cultural, linguistic and religious backgrounds of children and families
- the OSHC Service builds and maintains cultural resources to appropriately reflect cultures within the Service and community
- children, staff, and families' cultural backgrounds are reflected in developing routines and programs consistent with best practice and that foster positive outcomes for all stakeholders
- positive community relations are promoted and methods of communication with families are translated into home languages as required
- the capacity of staff to meet the specific learning and wellbeing needs of children from culturally diverse backgrounds is met through professional learning opportunities for educators
- all staff follow the principles of the Early Childhood Australia (ECA) Code of Ethics
- educators and staff critically examine their own assumptions and challenge stereotypes, prejudice and discriminatory behaviour.

WHEN WORKING WITH CHILDREN AND FAMILIES, EDUCATORS WILL:

- create and maintain an inclusive and culturally safe environment that enhances children's development, self-worth and dignity
- act in the best interests of all children and uphold their rights at all times
- demonstrate cultural responsiveness by valuing and respecting diverse backgrounds, beliefs, values, customs and family practices
- encourage children to respect and value others, including those who are different from themselves
- ensure children do not exclude others on the basis of differences such as race, gender, or ability
- work to ensure that the self-identity of each child is valued and respected
- encourage children to explore and accept diversity
- challenge bias and stereotypes and discriminatory behaviour, using intentional teaching strategies and inclusive language

- ensure own interactions are caring and responsive to all children and young people in the OSHC Service
- ensure learning materials, displays, posters, children's books, and other materials are monitored to ensure they are culturally inclusive
- engage parents and families as partners by inviting their contributions to cultural learning, celebrations and curriculum planning.

RESOURCES

[Aboriginal Early Childhood Cultural Protocols](#)

[Early Childhood Australia's Reconciliation Story Time Collection](#)

NSW Department of Education Learning and Teaching [Using picture books for intercultural understanding. Learning across the curriculum](#)

NSW Government [Deadly Resources for Quality Services](#)

Reconciliation Australia- [Reconciliation Action Plans](#) (RAP)

Victorian Aboriginal Education Association Inc. Early Years Unit [Walking Together](#)

CONTINUOUS IMPROVEMENT/REFLECTION

To ensure sustained embedded practice, our Multicultural Policy will be evaluated and reviewed on an annual basis or earlier if there are changes to legislation, ACECQA guidance or any incident related to our policy. Feedback will be requested from children, families, staff, educators and management, and notification of any change to policies will be made to families.

CHILDCARE CENTRE DESKTOP- RELATED RESOURCES

Multicultural Guide and Procedure	Reconciliation Action Plan Guide
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SOURCE

Australian Children's Education & Care Quality Authority. (2026). [Guide to the National Quality Framework](#)

Australian Government Department of Education. (2022). [My Time, Our Place- Framework for School Age Care in Australia](#). (Version 2.0)

Australian Government. Department of Home Affairs. (2024). [Harmony Week](#)

Early Childhood Australia. (2023). [Reconciliation in children's education and care: What is it? And why does it matter?](#)

Early Childhood Australia. (2016). *Code of Ethics*.

[Education and Care Services National Regulations 2011](#)

[Education and Care Services National Regulations \(NSW\) \(2025\) \(For NSW services only\)](#)

NSW Government. Department of Education. Aboriginal Children's Early Childhood Education Strategy 2021-2025

Reconciliation Australia, Narragunnawali: Reconciliation in Education, (2019).

<https://www.narragunnawali.org.au/about>

Scarlet, R. R. (Ed.). (2016). *The anti-bias approach in early childhood* (3rd ed.). Australia: Multiverse.

Western Australia Legislation Education and Care Services National Regulations 2012 (WA Services only)

REVIEW

POLICY REVIEWED BY	ANGELA STEVENS	BUSINESS MANAGER	28/5/2026
POLICY REVIEWED	MARCH 2026	NEXT REVIEW DATE	MARCH 2027
VERSION NUMBER	V13.03.26		
MODIFICATIONS	<ul style="list-style-type: none"> • annual policy review • key sections condensed to remove duplication of statements and references to cultural responsiveness to create more succinct responsibility section • sources checked for currency and links repaired as required 		
POLICY REVIEWED	PREVIOUS MODIFICATIONS	NEXT REVIEW DATE	
MARCH 2025	<ul style="list-style-type: none"> • annual policy review • inclusion of developing RAP for OSHC Services (optional) • sources checked for currency and broken links repaired as required 	MARCH 2026	